

**Quality of CESA Service
– Feedback form.**

1. Do you consider the overall service you receive from CESA as a body to be:

Unsatisfactory	Satisfactory	Good	Exceptional
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2. Do you consider the service from the Directorate and its personnel to be:

Unsatisfactory	Satisfactory	Good	Exceptional
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3. Does CESA focus on addressing the needs and issues pertinent to your sector of the industry:

Yes	No
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And in a manner which is:

Unsatisfactory	Satisfactory	Good	Exceptional
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Kindly complete the following table:

Initiatives /Events	Firm's Participation		If 'Yes', rate initiative / Event			
	Yes	No	Unsatisfactory	Satisfactory	Good	Exceptional
School of Engineering						
CESA Infrastructure Indaba						
Job Shadowing initiative						
CESA AON Awards						
CESA Golf Challenge						
YP Leadership Seminars						
YP Sustainability Imbizo						

C-News						
C-Track						
Contract Documents (JBCC, FIDIC, GCC, CESA)						

4. Are you aware of the benefits of being a CESA member?

Yes	No
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5. Any Suggestions for improvement to the CESA offerings, if so, please indicate below.